



Benchmark Analytics®

Case File and Reports Enhancements

FEATURE UPDATE

What's New

Delete Case File

As part of our ongoing enhancements to the recently released case file feature, users with appropriate permission can now delete case files.

Calculated Durations in Reports

Reports can now be configured to calculate and display the duration between two date fields, in years or in minutes. This feature can be used to show the age of a person mentioned in a report or the duration of an incident.



Release Date: May 12, 2023

DELETE CASE FILE

About This Feature

Case File users can delete case files that they own. Additionally, admins who have access to all case files within their agency can delete any case file.

If someone happens to delete a case file that your agency still needs to use, please reach out to your Implementation Lead.

The screenshot displays the 'Case File Overview' page for 'CPOA23-1-2' under the 'Civilian Police Oversight Association'. A modal dialog is open in the center, asking for confirmation to delete the case file. The modal text states: 'Do you want to delete this Case File?', 'You are about to delete this case file and remove it from all lists. Deleting a case file will not remove any associated reports.', and 'Are you sure you want to do this?'. It includes 'Cancel' and 'Delete' buttons. In the top right corner of the page, a red circle highlights a trash can icon, with a red arrow pointing to it from the right. The background shows fields for Title, Description, and Type, as well as a date (01/11/2023) and a name (Olivia Person). At the bottom, there is a 'Related Reports' section with a table containing one report: 'IAC22-11-96' of type 'Internal Affairs Complaint', with a 'Remove' link. A 'Total number of records: 1' is also shown.

Case File Overview

CPOA23-1-2
Civilian Police Oversight Association

Do you want to delete this Case File? X

You are about to delete this case file and remove it from all lists.
Deleting a case file will not remove any associated reports.

Are you sure you want to do this?

Cancel Delete

Case File Details:

- Title: Investigat
- Description: Investigat
- Type: Civilian Police Oversight Association
- Date: 01/11/2023
- Name: Olivia Person

Related Reports

Report Number	Report Type	Action
IAC22-11-96	Internal Affairs Complaint	Remove

Total number of records: 1

CALCULATED DURATIONS IN REPORTS

About This Feature

In reports with multiple date fields, we are now able to calculate the duration between those dates in years or minutes. This is especially helpful when submitting a report as you will no longer need to do those calculations on the fly. These calculations can be configured in any report, for example to display the age of a subject or to display the duration of an incident.

Please reach out to your Implementation Lead to discuss how you can take advantage of this new functionality.

Years

Involved Subject 1			
Subject Type	Person		
First Name	Thomas	Last Name	Peterson
Address	3452 W Monroe Ave.	Phone	3125896378
Race	Other	Ethnicity	Non-Hispanic
Please explain	Mixed-Race		
Gender	Male		
Date Of Birth	04/09/1987	Age	36
Age	31-40		
Height	5	ft	10 in
Weight	0	lb	

Minutes

Time Pursuit Initiated*	05/04/2023, 11:42:40 CDT	
Time Pursuit Ended*	05/04/2023, 12:10:53 CDT	Pursuit Duration (minutes) 28

If you have questions about these updates, please reach out to our [Support Team](#).