

Benchmark Analytics®

Case File and Reports Enhancements

FEATURE UPDATE

What's New

Delete Case File

As part of our ongoing enhancements to the recently released case file feature, users with appropriate permission can now delete case files.

Calculated Durations in Reports

Reports can now be configured to calculate and display the duration between two date fields, in years or in minutes. This feature can be used to show the age of a person mentioned in a report or the duration of an incident.

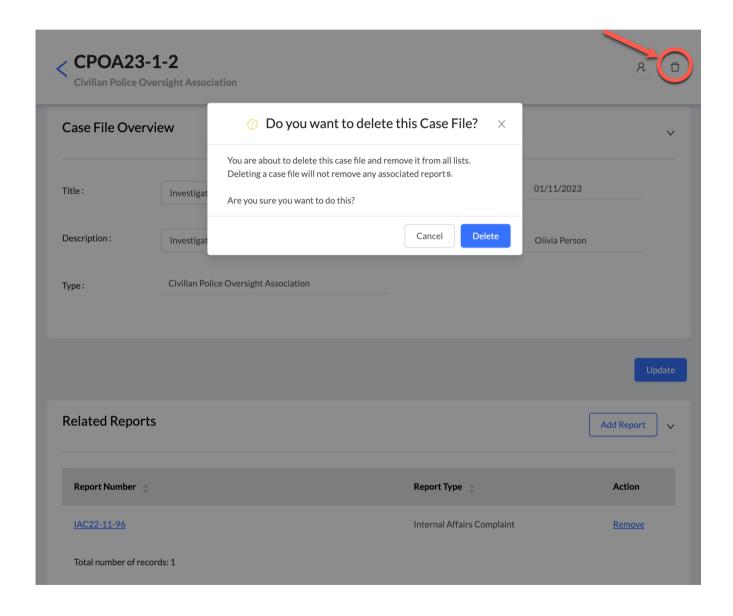


DELETE CASE FILE

About This Feature

Case File users can delete case files that they own. Additionally, admins who have access to all case files within their agency can delete any case file.

If someone happens to delete a case file that your agency still needs to use, please reach out to your Implementation Lead.





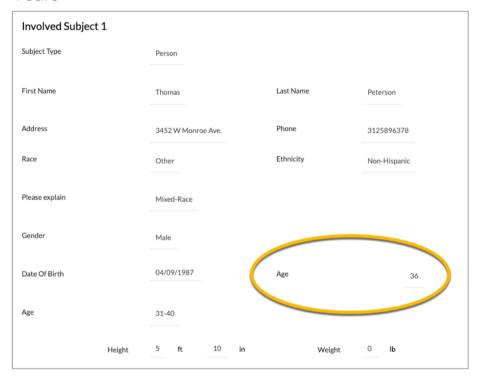
CALCULATED DURATIONS IN REPORTS

About This Feature

In reports with multiple date fields, we are now able to calculate the duration between those dates in years or minutes. This is especially helpful when submitting a report as you will no longer need to do those calculations on the fly. These calculations can be configured in any report, for example to display the age of a subject or to display the duration of an incident.

Please reach out to your Implementation Lead to discuss how you can take advantage of this new functionality.

Years



Minutes



If you have questions about these updates, please reach out to our Support Team.

