



Benchmark Analytics

New Release

FEATURE UPDATE

What's New

Four new features and updates that improve user experience



Release Date: 5-23-22

Administrative Report Edit

This exciting new feature allows users with the proper permission to make edits to closed reports. Permissible edits include, for example, fixing typos in the text of a field or correcting a date. This functionality does not allow a change to the state of a report (e.g. draft versus complete), content of review notes, or the final resolution of a report. The report's timeline will show that an edit was made and which user made the edit.

Because this enhancement allows users to make changes to potentially sensitive or confidential documentation in a report, your agency's Benchmark administrator must reach out to your implementation specialist to discuss which roles should have access to the feature before it is available to your agency.

The screenshot displays the Benchmark Analytics interface for a report titled "UOF22-2-43" (Use of Force), which is marked as "Closed". The report was submitted by Lieutenant Charles Xavier of the Sunny Police Department on 02/17/2022 at 19:11:28 CST. The interface includes a sidebar with navigation options like "New Report", "Home", "People", "My Profile", "Organizations", "Analytics", "My Organization", "Reports", "Training", "Admin", "Settings", and "Log Out". The main content area shows a timeline with stages: Incident, Officers, Subjects, Interactions, and Narrative. An "Edit Report" button is highlighted with a green box. Below the timeline, the "Incident" details are displayed in a table format:

Officer Force Applied*	Edge Weapon	Case Number*	555
Incident Date	02/17/2022	Incident Time	
Address Of Incident*	1501, w addison	Incident Site*	Outdoor
			Park
Lighting*	Daylight	Weather*	Blowing Sand / Snow

NEW RELEASE

< UOF22-2-43 Closed Submitted by Lieutenant Charles Xavier
Sunny Police Department
02/17/2022, 19:11:28 CST

Use of Force

Incident Officers Subjects Interactions Narrative

Update Report **Cancel**

Lieutenant Charles Xavier's Review Submitted at 02/17/2022, 19:15:18 CST

Recommendation Use of Force Within Policy

Notes* notes

Officer Force Applied* Edge Weapon x Case Number* 555

Incident Date 02/17/2022 Incident Time

Address Of Incident* 1501 West Addison, Chicago IL Incident Site* Outdoor

Park x

Use of Force UOF22-2-43 - Timeline

- 02/17/2022, 19:11:28 CST
Lieutenant Charles Xavier submitted this report to Lieutenant Charles Xavier for review
- 02/17/2022, 19:15:18 CST
Lieutenant Charles Xavier reviewed this report as Use of Force Within Policy and the report is now Closed
- 05/18/2022, 21:43:06 CDT
Olivia Person Edited This Report

Update Report!

You're about to update this report, the information about the changes will be saved and shown in the timeline.

Continue

Auto-Save Report Draft

To prevent users from losing work accidentally due to internet connectivity issues or navigating away from Benchmark, reports in draft status now automatically save with every navigation to a new field in the report. All Benchmark users will enjoy this feature automatically with Release v 3.37.

Expanded Display on People List Page

To improve usability, the People List page will now show 50 users per page instead of 10. This enhancement was made based on usability feedback from Benchmark users. All Benchmark users will enjoy this feature automatically with Release v 3.37.

TMS: Change in Process When Adding Training Categories

To improve loading speed of nested lists within training category fields, users will find an 'Add Training Category' field after the Manage Training Categories field.

After you have navigated to create or edit a course in TMS, select Training Categories, then follow the instructions below to edit Training Categories associated with the course.

NEW RELEASE

1. Select Manage Training Categories
2. Select Add Training Category
3. Select the appropriate category from the dropdown list and associate the number of hours
4. Select Save
5. Select Back

Edit Live Event (Fields marked below are required)

Title: CPR 5/15/22 - 5/18/22 - El Paso Classroom - 123456789 ID: 1000307394

Training Categories

Manage Training Categories

The course doesn't have any Training Categories assigned. Manage Training Categories

[Add Training Category](#)

[Back](#)

Training Categories [Add Training Category](#)

CPR 5/15/22 - 5/18/22 - El Paso Classroom - 123456789

Training Category	Hours
New Hire Training: Evidence	6

[Remove](#) [Edit](#)

Edit Live Event (Fields marked below are required)

Title: CPR 5/15/22 - 5/18/22 - El Paso Classroom - 123456789 ID: 1000307394

Training Categories

Manage Training Categories

Training Category	Hours
New Hire Training: Evidence	6

[Show Advanced Options](#)