

Case Profile: Mid-Size LEA Elevates to Enterprise-Grade Training and Learning Management System



Case Profile

Training is essential to the operations of any law enforcement agency.

Your officers exist and operate in a complex environment. Training offsets that complexity by providing them with cognitive and physical solutions to handle increasingly challenging field situations. While the Academy prepares them in broad strokes, it's an agency's responsibility to ensure they stay sharp and compliant throughout their career.

At Benchmark, we partner with agencies of all types and sizes. One in particular was struggling to distribute and track mandatory training for its officers. They wanted a solution that was a "one-stop shop" for training that aligned with the department's strategic needs and met officer expectations.

Working with Benchmark Analytics, they were able to upgrade to an enterprise-grade Learning Management System (LMS). They moved from using paper and one-off emails to leveraging a platform designed to support a modern agency's training needs.



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One System to Support All Training Needs.

Relying on custom, manual processes to schedule training with officers, training administrators tracked class attendance using spreadsheets and other outmoded tools. This made it challenging to demonstrate and report on training compliance when the time came to recertify with an accreditation agency or in the event an officer's training record was being scrutinized. Hours that could've been better spent on policing were spent digging through disorganized file cabinets.






Beyond the logistics of training, the Agency also wanted to better understand the impact of its training. They invested in third-party content, but it was difficult to connect their purchase to improved outcomes in the field.



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Benchmark Management System® Training Module

Research drives everything we do at Benchmark Analytics. Our experience in law enforcement has informed the design of our systems. This is the software we wish we'd had. With our training module, your agency gets:

-  Access to an enterprise-grade Learning Management System (LMS) that makes it easy to scale your training as needed, deliver personalized training plans to your officers, and track progress and performance across your department.
-  Advanced analytics, enabling your trainers to generate a variety of reports as needed to track officer progress, optimize your programs and test for comprehension.
-  No limit on what content types you can use to train your officers; our training module is designed to support, deliver, and manage best-in-class online training, whether your content is developed in-house or by a third-party.
-  Compliance baked into your training platform, allowing your department to easily ensure its officers receive the training necessary to align with POST guidelines and maintain your accreditations, including critical events like firearms requalification.
-  Full integration with Outlook and its calendar in addition to Benchmark's configurable email tools makes it easy for your trainers to schedule classes, automate reminder emails, create calendar invites and support your officers throughout in-service training.

No two agencies are alike — each has its own unique challenges and goals.

Our expert team is ready to work closely with you to ensure that our state-of-the-art Training module is configured to the specific needs of your agency.

Contact us today to learn more.

For more information or to schedule a demo,
email us at info@benchmarkanalytics.com
or visit us at benchmarkanalytics.com

